

# YOUR QUARTERLY NEWSLETTER

## Your Plan Manager

your unique path, our personalised support

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Welcome to our October Newsletter!

When you have an NDIS plan, funds are designed to be used in a regular, ongoing pattern over the life of the plan. Planners make decisions based on a point in time. Funding does not usually account for crisis. With the discussion around new plans being 3-5 years, it is when you hit a speedbump (which is inevitable in all our lives), that funds can be quickly exhausted before you realise there is a problem. Trust me, it creeps up on you!

This happened to our family, with one of our children who is a participant in the scheme. At 16 he found himself suddenly out of school, and needed to be kept occupied for both his mental health and our family wellbeing and safety while we worked out next steps.

We implemented additional supports. What we didn't realise – because we were in the middle of a crisis - was how quickly his funds would be exhausted as a result. Within weeks we were running very low on funding. With his new plan not due for another few months, we knew we would not make it. We had under 2 months of funding left. So we put in for an early review. And we waited.

The agency had numerous contacts from us in this time, while we tried to understand what the process was to gain a review. In addition to his change in schooling, we also had new diagnoses and additional information which contributed to our crisis. Meanwhile over a period of 8 weeks our funds hit zero.

It was not until we lodged a series of complaints we finally received the planning review we desperately needed, and some additional funds to support our crisis.

We are now in an environment where the NDIA review panel has expressed a desire for consistency and stability for participants. Minister Shorten would like to see 5 year plans. Having been in this situation I can say that unless there are strong levers to enable participants to get quick results for a crisis, any 5 year plan will not succeed. If you think back to 5 years, was your life the same as it is now? I'll be elaborating on my experience in an upcoming blog with [Clickability](#), so if you'd like to read more on how to manage your funds during a crisis, keep an eye out for it over on their website.

Occasionally, you may notice small changes to our processes. These adjustments are aimed at enhancing the efficiency of our services, ultimately to better assist you. Should you ever wish to share feedback about a positive change or a challenge you've encountered, please reach out to us at [feedback@ypm.com.au](mailto:feedback@ypm.com.au). We are committed to continuous improvement and value your input in helping us identify what works well and what areas may need a little work.

In our upcoming newsletter, we're excited to share several important topics with you. First, we delve into the Disability Royal Commission Report, which has unveiled 222 recommendations aimed at fostering a more inclusive and equitable society. You'll have the opportunity to download the complete report or explore specific chapters on the Disability Royal Commission website. Additionally, we're thrilled to introduce you to the upcoming changes with PACE, the National Disability Insurance Agency's (NDIA) latest initiative currently undergoing testing in Tasmania and soon to be rolled out across Australia. We invite you to attend NDIA information sessions for an in-depth look.

Another exciting development is our Provider Partnership Program, where we're seeking collaborations with like-minded brands and businesses to offer our YPM community exclusive benefits, including discounted services, products, and membership options.

As we continue to support our community, we'll provide you with a comprehensive guide to Companion Cards in every Australian state, ensuring inclusivity in community activities. Our YPM4GOOD initiative, where a portion of our earnings is donated to a chosen charity, will be showcased, highlighting the personal touch of team members selecting these charities.

Lastly, if you're an NDIS participant with a story to share, we want to hear from you! Your NDIS journey is unique and inspiring, and by sharing it, you can empower others and promote inclusivity. Join us in creating a supportive community by submitting your NDIS story. We value your input and look forward to sharing these exciting updates with you!

**With thanks and all the best,**

Tanya



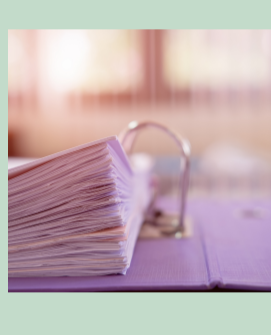
**Tanya Walford**  
Founder & Director  
Your Plan Manager



### We value your input!

Have something to share with us? Click below or email [here](#) to provide your valuable feedback.

[Leave Feedback](#)



### Disability Royal Commission Report

The Royal Commission has put forth 222 recommendations on the 29/09/2023 aimed at enhancing laws, policies, frameworks, and procedures to foster a more inclusive and equitable society. Download your copy of the complete report below, or head to the [Disability Royal Commission website](#) to review specific chapters.

[Download Report](#)



### Exciting Changes Ahead with PACE!

The National Disability Insurance Agency (NDIA) is gearing up to launch PACE. Right now, it's already undergoing testing in Tasmania, and soon, it'll be rolled out Australia-wide.

Curious to [learn more about PACE](#)? The NDIA is hosting information sessions where you can delve into all the details.

[Event Details](#)



### Provider Partnership Program Announcement

Behind the scenes at YPM, we've been diligently working on several exciting projects this year, and one of them is our Provider Partnership Program.

We're seeking collaborations with like-minded brands and businesses interested in providing our YPM community with exclusive benefits such as discounted services, products, and membership options.

Amidst all the dynamic changes in the sector, we took a moment to reflect on how, as a Plan Management company, we can give back to our incredible community. We have forged strong connections with providers who have valuable offerings, and we're eager to extend these benefits to the broader YPM Community.

If you're a provider interested in partnering with us, we're eager to connect with you!

[Learn More](#)

### Our Latest Blog



#### What is an NDIS Plan?

Our recent blog delves into NDIS plans and their vital role in the National Disability Insurance Scheme (NDIS). These personalised documents outline goals and secure support, with the flexibility to adjust as life evolves.

We highlight their dynamic nature, emphasising they can be reviewed and updated. Plus, we explain management options.

[Read More](#)

### Companion Cards



#### Companion Cards: A Guide for Every Australian State

Using companion cards are your key to unlocking a world of inclusive experiences and events for individuals living with a disability. In Australia, each state and territory offers its own Companion Card program to ensure that everyone can participate fully in community activities. Find out if you're eligible today!

[Learn More](#)

### YPM4GOOD Roundup

At YPM, we believe in making a positive impact in our community. That's why we're proud to highlight our YPM4GOOD initiative, which focuses on giving back to the community through a monthly donation. When you sign up with us, we donate a portion of our earnings towards a chosen charity. The charity is chosen by one (1) of our Team Members from the My Cause website and they often come with a personal story behind their choice.



The **AEIOU Foundation** supports children with autism by providing specialist therapy and care to people and families living in QLD, SA and ACT.

[View Here](#)



**Dementia Australia** Dementia Australia provide information, education, counselling and support to people living with dementia and families and carers of people with dementia.

[View Here](#)

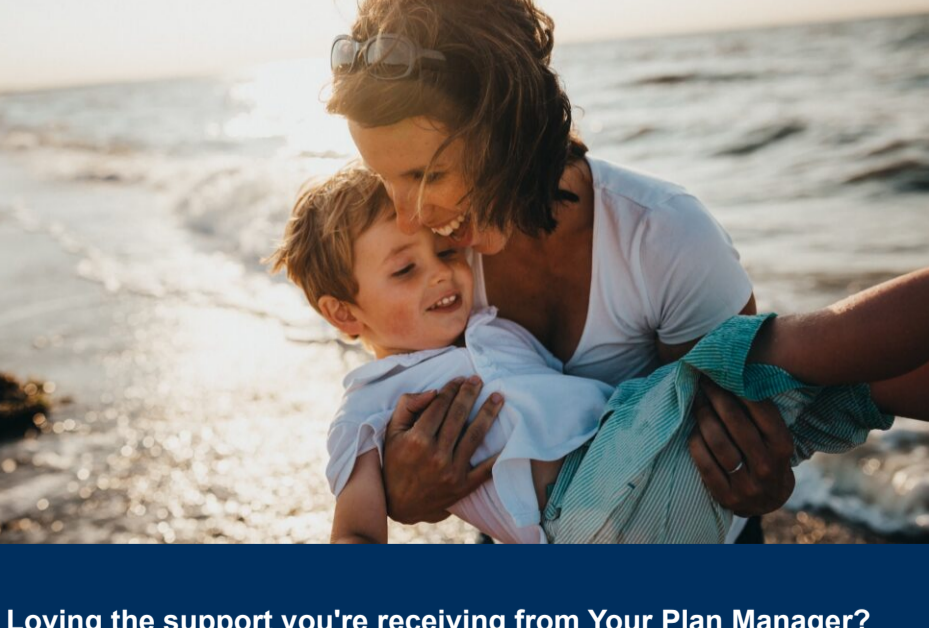


### Want to share your NDIS Journey?

Are you an NDIS Participant with a story to share? We want to hear from you!

Your NDIS journey is unique and inspiring, and we believe it can make a difference in the lives of others. By sharing your experiences, you'll be helping to empower individuals with disabilities and promote inclusivity. We appreciate your willingness to share your story with us and look forward to celebrating your achievements and successes along the way. Join us in creating a supportive community and submit your NDIS story today!

[Learn More](#)



### Loving the support you're receiving from Your Plan Manager?

[Leave a Google Review](#)

### Get In Touch With Our Team Today!

We genuinely love what we do here at Your Plan Manager, with family at the heart of our business, we take being a part of your chosen support team seriously.

If you have any questions, or would like to talk to one of our Plan Support Officers about the benefits of joining Your Plan Manager please don't hesitate to reach out via email [plan@ypm.com.au](mailto:plan@ypm.com.au) or call our office on [1800 968 775](tel:1800968775) today.

**Thank you for supporting small business.**

Warm Regards,  
The YPM Team

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