

YOUR QUARTERLY NEWSLETTER



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Welcome to our June Newsletter!

Here we are, halfway through another year and another NDIS review. Last week, I had the privilege of attending the Disability Services Consulting annual NDIS conference. I had the opportunity to listen to co-chairs Professor Bruce Bonyhady AM and Ms Lisa Paul AO PSM discuss the challenges of the current system, particularly regarding inconsistent outcomes for participants, change fatigue, and a lack of clarity in roles, especially for Plan Managers, Support Coordinators, and Local Area Coordinators. Professor Bonyhady acknowledged that while intermediaries are the "glue" of the NDIS, there is much work to be done to establish clear and transparent roles with achievable benchmarks.

We continue to encounter inconsistent advice, onerous compliance audits, and requests for justification of purchases, which consume a significant amount of our time. We firmly believe that Plan Managers should not be expected to act as gatekeepers, yet we are receiving demand letters for participant funds spent in choice and control exercises. This places an unacceptable risk on our business and on participants.

Consequently, we find ourselves needing to request information that demonstrates supported decision-making. While this may be inconvenient, it serves to protect all of us from potential agency actions and shows our commitment to the integrity of this crucial taxpayer-funded scheme. We want the scheme to remain viable and support positive outcomes for you.

I strongly encourage you to share your views on how intermediaries should function in the review process. You can do this by visiting <https://www.ndisreview.gov.au/>. Your input can be provided through calls, videos, written submissions, or any other method that suits you. We need your support to ensure that the current working environment is clarified for all of us.

In other news, I am excited to have a refresh of our brand to make it more accessible and easier to view. It is exciting to have a fresh new look!

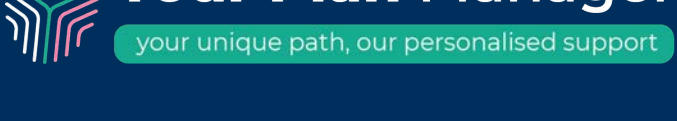
As we celebrate our 9th year since registration, we continue to look at ways we can improve and develop. I am always grateful for your support for our business, and to our team, who live our values - especially the ones around collaboration and leadership every day.

With thanks and all the best,

Tanya



Tanya Walford
Founder & Director
Your Plan Manager



Our Brand Refresh

EMBRACING UNIQUENESS & EMPOWERING PATHWAYS

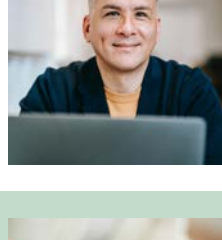
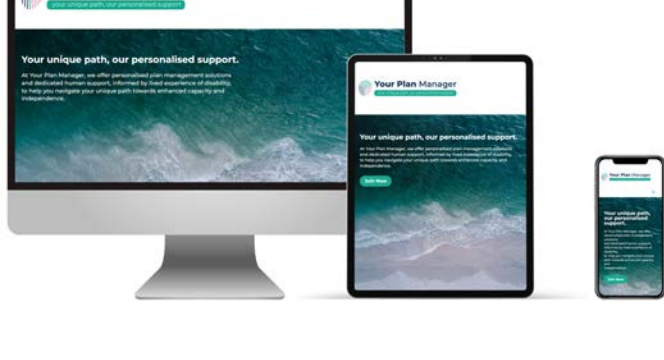
We've got a fresh new look on the way, with our logo being the first stop. We are thrilled to unveil our new brand identity, centered around our iconic fingerprint motif. Just like fingerprints, each individual's journey towards their desired life is one-of-a-kind. The distinctive ridges of fingerprints mirror the diverse paths participants take on their personal growth.

To enhance accessibility and visibility, we have opted for a bolder font in a darker color, catering to individuals with visual impairments and ensuring our logo stands out, even in the presence of competitor branding.

Our vision remains steadfast: to become the leading provider of personalized, client-focused NDIS plan management services. We are dedicated to empowering people living with a disability, along with their families and caregivers, to achieve their goals and optimize their funding.

By fostering collaboration and emphasizing the importance of human connection, we aim to streamline the process of accessing and utilizing NDIS funding. Our ultimate goal is to create meaningful and effective support systems that genuinely transform lives across Australia.

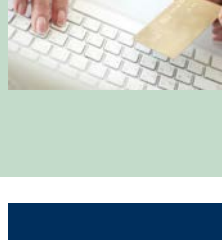
[View Website](#)



We value your input!

Have something to share with us? Click below or email [here](#) to provide your valuable feedback.

[Leave Feedback](#)



"Can I Buy It?" Blog

This is the question that has plan managers support coordinators, participants, their teams and even the agency all tangled up most of the time. In fact, we've written an entire blog on it.

Choice and control are important, but careful consideration and functional necessity are required when it comes to using your NDIS funding.

[Read More](#)



Our Revised Service Agreement

We've revamped our service agreement and have now made it available in an easy-to-read format. We value inclusivity and have made it a priority to ensure everyone can understand and engage with our services.

With the simplified agreement, you'll have a clearer understanding of your rights and responsibilities. Experience transparency and simplicity with YPM's updated service agreement. Check it out!

[Download](#)



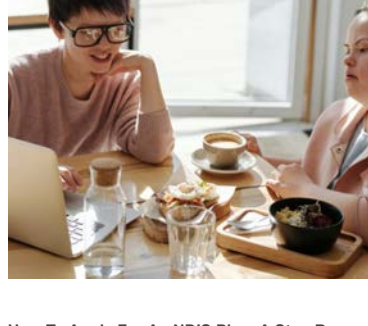
New Price Guide - July 1st 2023

The eagerly anticipated new price guide from the NDIS will be released on July 1st, bringing exciting changes and updates.

Stay informed about the latest funding rates and support categories to make the most of your NDIS plan.

[Discover More](#)

Our Latest Blog



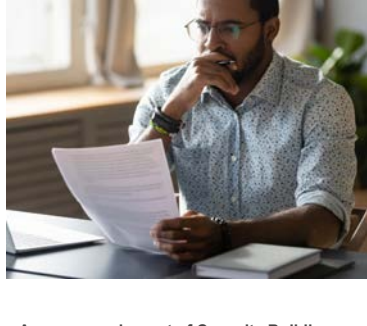
How To Apply For An NDIS Plan: A Step-By-Step Guide For Participants

Discover the power of an NDIS plan! Gain access to the tools and services you need to live life on your own terms. The NDIS connects Australians living with a disability to independent living, offering peace of mind to loved ones.

Unlock endless possibilities, from community engagement to new employment opportunities. Create your personalized plan and achieve your goals. Funding covers core supports, capacity building, and capital support. Plus, caregivers can access vital support too. Check out our latest blog for more info!

[Read More](#)

Capacity Building Funds



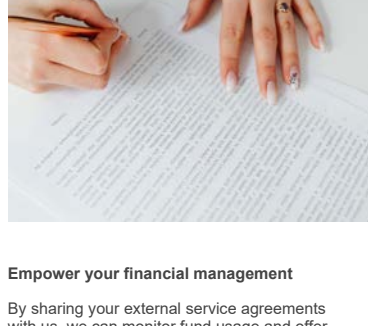
Are you running out of Capacity Building Funds?

Running out of Capacity Building Funds is a common challenge for NDIS participants. This article emphasizes the importance of proactive monitoring and communication with your Plan Manager to effectively manage your funding.

By reviewing services regularly, scheduling funding review meetings, and gathering necessary documentation, participants can ensure they have adequate support. Staying vigilant and informed about your budget status will help optimize funding allocation and prevent funding shortages.

[Learn More](#)

Client Service Agreements



Empower your financial management

By sharing your external service agreements with us, we can monitor fund usage and offer personalized guidance.

Gain insights into your spending patterns and make informed choices. Let us support you in optimizing your NDIS plan and achieving your goals effectively.

Email us today to find out more.

[Email Us](#)

Medicare Reimbursements



Can I use my NDIS funds to pay the gap for Medicare or private health services?

NDIS funds cannot be used to cover the gap in Medicare services or private healthcare costs, including fee gaps.

Your NDIS Plan is designed to fully cover the expenses of "reasonable and necessary" supports, ensuring no additional costs or gaps. When claiming for a support, it is recommended to utilize either a health fund (private or Medicare) or rely on your NDIS Plan.

[Learn More](#)

YPM4GOOD Roundup

At YPM, we believe in making a positive impact in our community. That's why we're proud to highlight our YPM4GOOD initiative, which focuses on giving back to the community through a monthly donation. When you sign up with us, we donate a portion of our earnings towards a chosen charity. The charity is chosen by one (1) of our Team Members from the My Cause website and they often come with a personal story behind their choice.

We recently gave to Soldier On & Dolly's Dream.



Soldier On was established in 2012 by John Bale, Dr Danielle Clout and Cavin Wilson. The aim of this new not-for-profit organisation was to support Defence personnel injured physically and psychologically in the line of duty.

In just a decade, **Soldier On** has significantly expanded its programs, services and advocacy work to become a lifeline for current and former members of the Australian Defence Force (ADF) and their families.

[View Here](#)



Dolly's Dream is committed to changing the culture of bullying by addressing the impact of bullying, anxiety, depression and youth suicide, through education and direct support to young people and families.

[View Here](#)

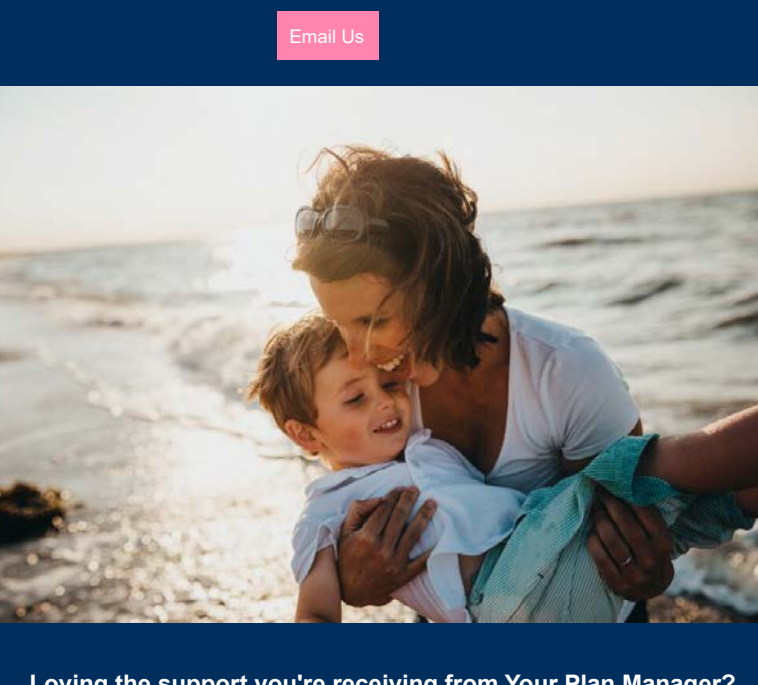


Want to share your NDIS Journey?

Are you an NDIS Participant with a story to share? We want to hear from you!

Your NDIS journey is unique and inspiring, and we believe it can make a difference in the lives of others. By sharing your experiences, you'll be helping to empower individuals with disabilities and promote inclusivity. We appreciate your willingness to share your story with us and look forward to celebrating your achievements and successes along the way. Join us in creating a supportive community and submit your NDIS story today!

[Email Us](#)



Loving the support you're receiving from Your Plan Manager?

[Leave a Google Review](#)

Get In Touch With Our Team Today!

We genuinely love what we do here at Your Plan Manager, with family at the heart of our business, we take being a part of your chosen support team seriously.

If you have any questions, or would like to talk to one of our Plan Support Officers about the benefits of joining Your Plan Manager please don't hesitate to reach out via email plan@ypm.com.au or call our office on [1800 968 775](tel:1800968775) today.

Thank you for supporting small business.

Warm Regards,
The YPM Team

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